

**Questions received for the Oneida County
Workers' Compensation 3rd Party Administration Services
RFP – 2023-361**

1. **QUESTION** - Does the County currently outsource legal and nurse case management?

ANSWER – Yes, the County only selects two of its vendors currently. That is both legal and NCM.

On page 4 of the RFP, you will see Oneida County Workers' Compensation Director shall choose the legal and nurse case management services that best serve the Plan.

2. **QUESTION** – How many non-RX medical bills are processed per year?

ANSWER – 8,501 bills were processed over the past 36 months for an average of 2,834 per year in that period.

3. **QUESTION** – How many 207-c hearing are there annually?

ANSWER – About 5, but there has not been one in some time.

4. **QUESTION** – How many Workers' Compensation Administrative Hearings annually?

ANSWER – We are unable to provide this information

5. **QUESTION** – Regarding the claim counts, I am assuming the Misc. column represents report Only claims for each loss year indicated. Is that correct?

ANSWER – That is not true. The definitions are as follows:

- *Incident = incident only claims*
- *MO = Medical only claims*
- *IND = Indemnity claims (not listed elsewhere)*
- *Contr = Controverted claims that were successful or in process*
- *15-8 = Section 15-8 or 14-6 claims. Even though there was a WAMO buyout on this group of clams, they are still included here*
- *Misc = All other claims, including Volunteer, 207A, C and death claims*
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6. **QUESTION** – Do you have medical bill counts on average, for the past three year? Can you indicate whether pharmacy is included or excluded from medical bill counts?

ANSWER – The Medical Bill count is as follows: 8,501 bills were processed over the past 36 months. Pharmacy is not included in this count as we use PBM.

7. **QUESTION** – I would like to confirm that Oneida County requires one original proposal and one electronic copy of the submission which could be emailed to your attention, or do you require a flash drive?

ANSWER – Proposal can be submitted electronically in PDF format and email to my attention.

8. **QUESTION** – Does the current TPA provide risk control services to the County/Plan?

ANSWER – No

9. **QUESTION** – Could you provide the medical payments for last 3 years.. amount billed by providers and amount paid by TPA.. total by year?

ANSWER – \$2,438,029 which includes no reimbursements

10. **QUESTION** – Has the County completed the 15.8/Special Funds buyout with NYS WCB?

ANSWER – Yes

11. **QUESTION** – How many 207 A or C claims does the County receive each year?

ANSWER – 10 per year on average over the past 10 years.

12. **QUESTION** – How many volunteer firefighter claims each year?

ANSWER – 4 per year on average over the past 10 years.

13. **QUESTION** – We noticed that the due date for the responses to the submitted questions is October 18 with the proposal being due only 7 days later – is the County considering updating the RFP timeline to allow more time between when the answers are provided and when the RFP submission is due?

ANSWER – No, the timeline has been set and considered appropriate to meet County deadlines.

14. QUESTION – Please provide the number of open claims for all years of the plan (lost time and medical only).

ANSWER – See attached

15. QUESTION – Please provide the incurred, paid, reserves for each of the last 3 accident years.

ANSWER – See attached